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9-2-03

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Patent Application of :)
Christopher R. LEFEBVRE, et al.) Group Art Unit 3622
Application No.: 09/688,694) Examiner: J. Young
Filed: October 17, 2000)
For: METHOD AND SYSTEM FOR
RETAINING CUSTOMER LOYALTY

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Sir:

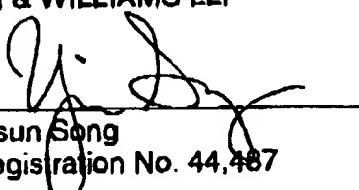
The undersigned attorney hereby authorizes McR Patent Services, its representatives, Rachael Carmichael and Susan J. Damron of 2001 Jefferson Davis Highway, Suite 210, Arlington, Virginia 22202 to inspect and make copies of the executed Joint Declaration for Patent Application and Power of Attorney, as filed on October 17, 2000, with the U.S. Patent and Trademark Office, for the above-identified application. The undersigned attorney has been recognized as the attorney of record in this application.

Respectfully submitted,

HUNTON & WILLIAMS LLP

Dated: August 29, 2003

By:


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